

Sivantos rechargeable Hearing Device Care Instructions

Your devices are an investment, please follow these simple care instructions at home.

Which ear? RED is for the **RIGHT** ear

BLUE is for the **LEFT** ear

How to charge my hearing device?

Make sure they are placed in the charger – a **GREEN** lightbar should **FLASH** as the charger reads how much of charge is in the device.

1 **ORANGE** bar indicates the devices are between 1 – 33% charged

2 **ORANGE** bars indicate the devices are between 34 – 66% charged

3 **ORANGE** bars indicate the devices are between 67 – 99% charged

3 **GREEN** bars indicate the devices are **100%** charged



How do I turn my devices ON and OFF?

Removing your devices from the charger will automatically switch them ON.

Placing your devices correctly in the charger will automatically switch them OFF.

How do I turn my devices ON and OFF without the charger?

To turn ON → Push button for 6 seconds and you will hear a start up jingle.

To turn OFF → Push button for 6 seconds.

How do I clean my hearing devices?

Wipe the part that goes into your ear canal **daily** with a tissue or the cleaning cloth provided. Once a month **disinfect** your hearing device **case** that has been supplied. You can do this with alcohol swabs or any other cleaning spray. This will ensure you do not infect your ears.

Are my devices waterproof?

NO! Your devices are splashproof. If you accidentally get them wet, leave them overnight in the charger to dry out.

****DO NOT****

wear them swimming or in the shower.

Why is there no sound coming out, is my device dead?

Place your device on the charger to see if it requires charging. If it does have charge and there is still no sound coming out of your device - it is probably because of ear wax. Ears are a naturally moist and waxy environment. The part that goes into your ear can easily get blocked preventing sound coming out. **Clean** your devices **every day** with a **tissue**, or the cloth and brush provided.

Please visit your local Bay Audio store anytime, where our friendly team will clean your devices for you.



Ask one of our friendly team members if you have any questions, we're here to help!