

# Hearing Device Care Instructions

Your devices are an investment, please follow these simple care instructions at home.

## Which ear?

RED is for the RIGHT ear

BLUE is for the LEFT ear

## How do I turn my devices ON and OFF?

To turn ON → CLOSE the battery door.

To turn OFF → OPEN the battery door.

### \*\*HANDY TIP\*\*

Always open the battery door before going to bed.

## How often do I change the batteries?

The batteries will last approximately +- \_\_\_\_\_ days.

Your devices will play a warning tune in your ear when the battery is going flat. When you hear it, change the batteries. Some people like to pick a day of the week to change the batteries. When you hear the tune on one side, change both batteries.

## Your battery size is:



Size 10



Size 13



Size 312



Size 675

### \*\*WARNING\*\*

batteries are hazardous to children and pets, keep them out of reach!

## How do I clean my hearing devices?

Wipe the part that goes into your ear canal **daily** with a tissue or the cleaning cloth provided. Once a month **disinfect your hearing device case** that has been supplied. You can do this with alcohol swabs or any other cleaning spray. This will ensure you do not infect your ears.

## Are my devices waterproof?

**NO!** Your devices are splashproof. If you accidentally get them wet, open the battery door, take out the battery, and leave overnight to dry out.

### \*\*DO NOT\*\*

wear them swimming, in the shower or while using hairspray.

## Why is there no sound coming out, is my device dead?

Try changing the battery first. If that doesn't work it is probably because of ear wax. Ears are a naturally moist and waxy environment. The part that goes into your ear can easily get blocked preventing sound to come out, so try cleaning them with the cloth and brush provided.

Please visit your local Bay Audio store anytime, where our friendly team will clean your devices for you.

Ask one of our friendly team members if you have any questions, *we're here to help!*

