

# Good news for your hearing

Bay Audio is committed to helping you discover a better quality of life by providing solutions and advice about your hearing loss. With that in mind, we offer a number of funding and finance options to help you live life at full volume including Bay Solutions, 2 years interest free\* and the option of 3 Years Instalment Interest Free\* (with Latitude Financial Services) - exclusive to Bay Audio\*! You may also be eligible for the Australian Government's Hearing Services Program or private health insurance and tax rebates.

# Australian Government Hearing Services Program

If you are eligible, the Australian Government's Office of Hearing Services will pay all of the costs of your hearing assessment, hearing rehabilitation, hearing device fitting and follow-up services, plus the cost of selected basic hearing devices. You will also be covered for many of the costs associated with maintaining your hearing devices and the cost of your batteries. Please note that conditions do apply.

If you are eligible, this payment from the Australian Government could give you the opportunity to add additional funds and upgrade from the paid for basic devices to a device with additional features and advanced technology, please talk to your clinician about the more advanced devices that may suit your lifestyle better.





# Australian Government Hearing Services Program

#### Am I eligible?

You may be eligible to apply for a Hearing Services Voucher, which entitles you to a free hearing test, if you are an Australian Citizen or permanent resident 21 years or older and you hold one of the following concessions:

- Pensioner Concession Card
- Centrelink Sickness Allowance
- DVA Gold Repatriation Health Card (DVA)
- DVA White Repatriation Health Card (DVA) issued for conditions that including hearing loss
- A dependent of a person in one of the above categories

You may also be eligible if you are a current member of the Australian Defence Force or undergoing an Australian Government funded vocational rehabilitation service.

- **Step 1** One of our Bay Audio team members will have provided you with a Medical Practitioner Referral form, please check that the details are correct.
- Step 2 Visit your doctor and have them sign the form for you.
- **Step 3** Return the signed form to your local Bay Audio store you first visited.
- **Step 4** Your friendly Bay Audio team member will then complete your application and provide you with your Hearing Services Voucher.

From here we can book your first appointment and help take care of your hearing health.

#### Private health insurance

If you are not eligible for government funding and are buying your hearing devices privately, you may be eligible for a rebate from your private health insurer. Check with your insurer to see if your Extras cover entitles you to a rebate for the cost of hearing devices.

## Finance for hearing devices

The Bay Audio team will explore your funding options to ensure you can maximise your access to the best hearing technology and minimise your out-of-pocket expenses.

#### Interest free payment options

At Bay Audio we provide a range of flexible customer payment plans for healthcare expenses. These allow you to purchase your hearing devices now and pay for them interest free over a selected period of time. These interest free funding options can give you the opportunity to upgrade the type of device you are thinking of selecting.

These funding options are available to approved applicants and conditions do apply.

# Bay Solutions

The latest hearing health technology is even more accessible through our funding and finance packages of 2 years interest free\* or the option of 3 Years Instalment Interest Free\*



Contact Bay Audio on 1800 229 283 for more information on funding and finance options.











\* Conditions apply. See in store for full details.



## What we do



Hearing devices

Hearing accessories

Hearing loss prevention

Hearsavers - custom made ear plugs

#### Find us

We have stores throughout Queensland, New South Wales and Victoria. To find your nearest location or to make an appointment for yourself, a family member or a friend, please visit www.bayaudio.com.au or call on 1800 BAY AUDIO (1800 229 283).

